



GAS ANALYZERS FOR COMBUSTION & PROCESS
SERVICE - PARTS - CEMS

Model 1000 In-Situ Oxygen Monitor Service Guarantee

We are so confident that our Model 1000 In-Situ Oxygen Monitor will provide years of trouble-free maintenance and low operating cost that we are prepared to offer a factory **repair or replacement offer** to ensure your maximum uptime.

Cemtek Instruments will guarantee full repair or complete replacement within 24 hours of receipt of the faulty product at our Linden NJ facility.

This guarantee will apply to the most critical of components associated with the Model 1000 Oxygen Monitor including; the zirconium oxygen sensor with integrated heater assembly and the complete system controller. Should your facility require the Oxygen Monitor to be operational at all times, then Cemtek Instruments will supply a replacement for the failed component over night with a PO for repair cost. No other manufacturer of similar product can provide this level of guarantee given the complexity of their product design.

Should this Service Guarantee be necessary, all that is required will be to contact our Technical Support line at (800) 400-0201 to request an RMA and to obtain return instructions. Shipping costs are the responsibility of the customer and a purchase order or credit card authorization for repairs must accompany all product.

Warranty on any replaced parts will be for the remainder of the existing warranty or 90 days whichever is the longer.

*** guarantee does not include the wetted sample gas probe tube.**

CEMTEK INSTRUMENTS INC
800 SOUTH MAIN STREET
SUITE 205, MANSFIELD MA, 02048 ♦
PHONE: 508-261-7170 FAX: 508-261-7178

24 HR EMERGENCY SERVICE 1-888-400-0201

WWW.CEMTEKINSTRUMENTS.COM